



RETURN FORM

RMA-Number SA _____

AUMÜLLER AUMATIC GmbH
 Reklamations-Sachbearbeitung
 Gemeindewald 11
86672 Thierhaupten
GERMANY

Sender

Customer ID _____
 Name: _____ Contact person: _____
 Street: _____ Phone: _____
 Postal code, Location: _____ Mailto: _____

Return is only possible with RMA number, assigned from us!
Please contact us!

Reason for return

Complaint Wrong order Replacement received False delivery

Product of: (without this information will result in delay)

Order number or invoice number: _____

| Piece | Item ID. | Description | Serial Number *) |
|-------|----------|-------------|------------------|
| _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ |

*) This serial number is unique and ensures the fully tractability of each product.
 All relevant production and material data, including the configuration at delivery, are linked with this serial number and recorded.

Operating conditions

Connection: Aumüller-System Foreign central unit

Installation situation: _____

Number of drives in combination: _____ Type: _____

Please provide detailed error description

Location, Date _____ Signature _____

Instruction sheet for return of goods

- Return despatches are only possible with an allocated RMA number.
Please contact us:
phone +49 (0)8271-8185-0
fax +49 (0)8271-8185-199
email ruecksendung@aumueller-gmbh.de
- The RMA number has to be marked up at the transport packaging.
- Whenever goods are to be returned please send our **completed** return form as an attachment.
- If possible please use original carton packages and transport packages.
- Returns must be send free of charge.
Unfree return shipments will not be accepted.
- The return of goods is only to be accepted by special arrangements and only within three months after delivery.
Testing and restorage will be charged with 30 % of the sales prices (net).
Special productions are excluded from the conversion.
- On request of the customer, we are prepared to examine goods, which will be returned outside the warranty period (1 year).
For inspection we allow ourselves a fee of 66,00 € be charged.
- If goods are returned during the warranty period for inspection a fee of 66,00 € will be charged when a failure or dysfunction can not be determined.
- Legal regulations remain unaffected. In addition to these regulations our general conditions for the Supply of Products and Services of the Electrics and Electronics Industry (as of June 2011) are valid.

Thank you for your cooperation.

As of January 2015

9000014401_V4.7_KW29/2022